



Dear valued partner,

On June 1, 2022, the Quebec government passed Law 14 – *An Act Respecting French, the Official and Common Language of Quebec*. Previously known as Bill 96, Law 14 protects and promotes French as the official language in Quebec.

To remain compliant with Law 14, changes will be made to our processes that will impact clients in Quebec whose preferred language is English.

What's new for English-speaking Quebec residents:

- Contracts and other related documents will be presented in French first and then in English.
- New clients will be required to acknowledge they've been presented with the necessary documents in both French and English and are choosing to proceed in English as their preference. This information will be saved to the client file for future communications.

Please note there will be no changes for French-speaking Quebec residents or clients who live outside of Quebec. Existing English-speaking Quebec clients who have already selected English as their preferred language will continue to receive communications in English.

If you have any questions concerning these changes, please contact [Info-Partners](#) / [1-800-361-2358](tel:1-800-361-2358) (option 2, then option 1)

Thank you for your continued support.

Joanne Parent

Regional Vice-President, Business Development

Health Insurance Quebec

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